

Second Annual Navy MPT Research and Analysis Conference February 2002

Sue Hay & Paul Rosenfeld Navy Personnel Research, Studies, & Technology

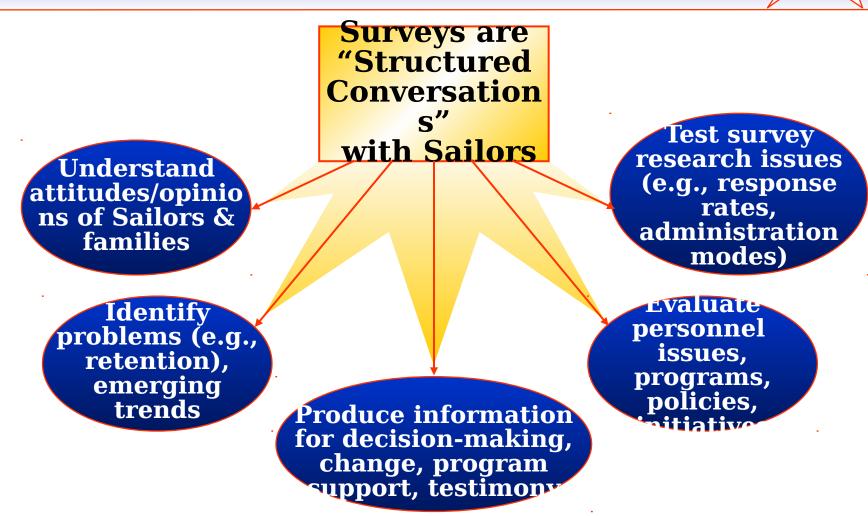
NPRST

Why Conduct Personnel Surveys?

- **★** Impossible for leaders to talk personally with every Sailor
- Surveys are a structured, standardized "conversation"
- Efficient method of gathering data on Sailors'
 - Expectations
 - Needs and wants
 - Satisfaction
 - Intentions
 - Opinions about various aspects of Navy life
- Information from surveys complements corporate record data



Navy Surveys: Applied Research





Background on State of the Sailor

- **★ NPRST State of the Sailor working group**
- Objectives:
 - Consolide information across multiple surveys
 - Identify consistent findings or themes that emerge
 - Paint "big picture" of current status of Sailors
- Examined results of surveys conducted 1999-2001



Surveys Included

- **★ Navy-wide Personnel Survey**
- MWR Survey
- Navy Equal Opportunity and Sexual Harassment Survey
- Quality of Life Domain Survey
- Pregnancy and Parenthood Survey
- Surveys of QOL Program Users
- ARGUS
- DoD Active-duty Survey



Common Characteristics of Surveys

- Wide range of topics
- Large samples
- Statistical samples
- Conducted prior to September 11, 2001



State of the Sailor Paradigm

"I intend to lead a Navy that holds quality of service for Sailors, for their quality of life and their quality of work, as a top priority in mission and combat readiness." (CNO, 2000)

Organizing Framework for Survey Data



Quality of Life

- EducationOpportunities
- Financial Status
- Health
- PCS'ing
- QOLProgramsand Services
- Residence



Quality of Work

- Assignment
- CareerDevelopment.
- DiversityIssues
- JobSatisfaction
- Leadership
- TEMPO
- Training



Session Outline

- ***** Introduction
- Sailor Satisfaction with Work Life and Job Characteristics in the Navy
- Diversity Issues in the Navy
- Evaluating Navy Quality of Life Programs: What is Our Customer Telling Us?
- Sailors Career Decisions and Retention: Views from Surveys
- Discussant
- Q&A / Open Discussion

Sue Hay and Paul Rosenfeld

Murrey Olmsted

Carol Newell

Mike Schwerin

Murrey Olmsted

Paul Rosenfeld